



## **Watkins & Tasker Vets COVID-19 Policy**

**Update: 16<sup>th</sup> August 2021**

We are continually reviewing our COVID-19 safety protocols and although government advice has been amended, we do not feel in a position to make the same changes at the moment. Our governing body has advised that all Practices base their protocols on their own risk assessments, facilities, and personal circumstances. With many other Vet Practices across the country, and even locally, having to reduce their services or even close due to staff shortages we are continuing to juggle the complexities of the situation so our patients and clients can still access veterinary care.

From Monday 16 August 2021, we will be allowing a limited number of clients into each of the Practices and directions will be provided by the team when you call on arrival. Unless for very specific reasons and at the discretion of the Vet, we will still be asking you to wait in our reception areas while we examine your pet. We will continue to explain what we are doing and any treatment plans to you.

We are also retaining some of our COVID-19 security requirements for the continued protection of our healthcare colleagues and clients. We ask that all clients kindly observe the following when visiting us:

- Please bring your own face covering to wear when speaking with our veterinary staff and when entering the Practice
- Please continue to observe considerate and sensible social distancing
- Hand sanitising stations will remain available for client use
- Do not attend the Practice if you have symptoms, a positive test result or have been told to isolate.

We thank you for your patience as we continue to manage this complex situation to continue to look after our team and provide ongoing veterinary care for your pets.

We are aware everyone's patience has been strained by the ongoing pandemic situation and we (like other vet practices) politely ask for our clients' ongoing kindness and respect when interacting with our staffing teams. Your co-operation helps us provide the best healthcare for your pets.

Thank You.